



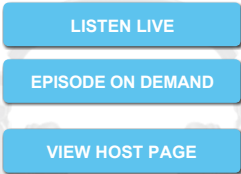
Once a Nurse, Always a Nurse  
Monday at 10 AM Pacific  
October 22nd 2018: Telephone Triage Nursing:  
the Role, the Benefits, and the Future

Triage has been a part of healthcare for nearly as long as there have been disasters: man-made, as in war or accidents, or natural disasters. At some point someone said, "With all these people hurt, dying or dead, we have to focus our limited care providers on the people MOST likely to survive." (I have a feeling, whatever caveman/woman, who came up with the idea, did not use those exact words!) And Triage continues every day, in every hospital, every city and country in the world. Today a phenomenal amount of the triage is done on the telephone. What does it look like? How has it changed sinc

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Featured Guests



**Celeste Knoff RN, MAN, MBA, CRRN**  
Celeste received her B.S. in nursing from South Dakota State University and her Master's in Nursing Education from St. Catherine University. She received her MBA from the University of Nebraska-Omaha.

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**Margaree Jordan-Amberg, MBA, MSN, BSN**  
Margaree Jordan-Amberg obtained her Bachelor's in Nursing at Coe College in Cedar Rapids, Iowa, and her Master's in Nursing from Walden University. She has worked in a number of different roles throughout her nursing career, including critical care, home health care, surgical services, nursing education and ambulatory care.

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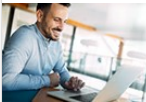
**Renee Walsh RN, RN-BC**  
Renee has worked for Health Partners for the past 17 years in various clinics including Adult Medicine, Pediatrics, Urgent Care, Podiatry, and Infectious Disease. She has worked in nursing for the past 20 years, most recently in telephone triage for the past 5 years in the Careline with Health Partners. She also works as a Nurse Preceptor for the Careline and is a member of the Nurse Committee." Renee.L.Walsh@HealthPartners.Com

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